

Here are the experiences of our customers from the UK who were lucky enough to travel last summer.

Q. How did you find the journey across the channel?

“On embarking the night ferry from Portsmouth to St Malo, the staff took so much care to keep us safely distanced that we thought we would not make the crossing in time - but we did and felt so secure.” J & J

“We did the overnight crossing from Plymouth to St. Malo. Brittany ferries had everything well organised from strictly regulated boarding / disembarking to social distancing everywhere on board and compulsory use of face masks. Our return journey was the same.” J & G

“The Chunnel experience was fantastic which to be honest it usually is. However, this time due to improved traffic flow procedures it was even better than normal. On arrival we self-booked in via the kiosk, we had completed the mandatory COVID19 travel questionnaires. Passport control was as normal, efficient without any delays whatsoever and in a change of how we normally depart we were told to proceed straight to the departure lanes which meant us not having to hang around in the waiting area.” C & S

“Our outward channel crossing was by ferry, Dover to Calais. The ferry crossing went very well with necessary COVID-19 safety measures in place both at the port and on board the ferry” P & S

“We travelled over by Eurotunnel, not by ferry as usual, in order that we could stay in our own car. The journey was faultless.” A & J

“Our journey from the North West of England down to Kent was quieter than usual and we stopped as usual at Black Horse the night before the Dover- Calais crossing. The port of Dover was noticeably quiet and there were less than a dozen caravans in our 8am sailing. There was no issue social distancing on the ferry, we just found somewhere quiet and stayed put. Usually, we would have breakfast on the ferry but for our own peace of mind we took on board a “picnic breakfast”. Everyone had to wear masks inside, but you could take them off if you went outside.... unfortunately, not everyone remembered to put them back on when they came in.” J & D

“Normally we have travelled by car and overnight ferry to St Malo - but we decided it would feel safer to use our campervan for the journey and use the tunnel rather than a ferry. We also bought an autoroute toll tag so that we could use the autoroutes more easily (best deal for this was via Eurotunnel). We made one overnight stop in France at the same municipal campsite both outwards and on our return - St Maure de Tourraine. Both journeys went very well, and we felt safe. We used the shower and toilet facilities in the campervan. It was the first time we had used Eurotunnel and we were very impressed with its efficiency - no need to get out of the vehicle at all!” M & C

“After changing our dates more than once, we travelled to Campech last year as soon as restrictions were lifted. The required forms were easy to complete, and boarding was no problem. The ferry was easy. Very few people on board, and all the public spaces were set out for social distancing. The self-service restaurant was open.” C & R

Q. How was the journey through France?

“On our way down south, we had an overnight stop at Camping Venise Verte in Coulon. Here again, all Covid precautions were in place. We also stopped for one night on our homeward journey” J & G

“Thankfully, over recent years you will be hard pressed to find a service station anywhere that does not allow you to pay by card at the pump and this applies to France too. So, mask and glove on - card swiped, glove binned and hands sanitized - zero risk. Where we did have to use the facilities there was a requirement to wear a mask and as in the UK queuing distances were clearly marked and I am glad to say both were respected by almost everyone and I never once felt at unease.” C & S

“The journey from Calais to Camping Moulin de Campech involved an overnight stop at a campsite in Sees. The campsite was observing COVID-19 safety guidelines and made us feel very welcome. Our journey was mainly on the French motorways and included a few stops along the way at motorway aires for breaks, some were busier than others, but these aires and their visitors were observing COVID-19 guidelines and safety rules.” P & S

“We would normally spend a week discovering a new area of France on our way down to Campech but in 2020 we decided to use the Autoroute to get down ASAP. We just stopped one night at Chateauroux on a site we had checked would be open.” J & D



Q. What were your experiences at Moulin de Campech?

“We were impressed by the way Sue and George had organised the campsite that we felt so very safe. There was certainly no problem in securing a socially distanced table in the Restaurant. The pool was safe and warm and not crowded. And even though our holiday stretched into September the weather was still wonderful. We are very much looking forward to our return to our safe and secure bubble at Campech” J & J

“At Campech, Sue and George had everything set up for a safe yet relaxed stay. Social distancing was observed in all areas, the toilet block cleaned and sanitized regularly, and masks worn by everyone. And at the restaurant, the only difference to the usual brilliant experience was the spaced-out tables on the terrace.” J & G

“Every guest on every occasion observed sensible distancing and the sanitizing of their hands. There were copious amounts of sanitizer available both inside and outside every main point such as the pool, the reception / bar and the toilets. The pool facilities and furniture were sprayed down every single morning. Sue and George had taken the extra measure of removing excess furniture from around the pool to enforce safe distancing. However, there are still more than enough sunbeds etc. to go around. As always, the toilets had plenty of hot water and soap at our disposal. The restaurant area itself has the extra advantage of being outside in the open over-looking the lake. The tables were meticulously cleaned and sprayed before and after each guest. In addition, guests could only sit within their own bubble or on a larger table that allowed the mandatory 2 meters between couples / parties and as mentioned above the area is outside and big enough to allow this quite comfortably.” C & S



“Our stay at Camping Moulin de Campech was very enjoyable, the owners Sue and George were very welcoming. All the campsite facilities were open with COVID-19 safety guidelines being observed. The toilet block, swimming pool, restaurant and bar areas were kept immaculately clean and safe. Social distancing was maintained over the campsite particularly during restaurant opening times.” P & S

“The restaurant on the terrace, overlooking the trout lake, was up and running and we enjoyed some superb four course meals prepared by Sue. Some evenings we pushed two tables together so we could enjoy some “socially distanced” dining with friends. The afternoon “drinks on the terrace” were great. Regulars will know that there is a window on the side of the bar onto the terrace which is where we placed and collected our drinks orders. A ready-made serving hatch !! The shower facilities were cleaned regularly, and social distancing was strictly adhered to by Sue and George (the owners), the Helpers and all guests in all areas including the swimming pool. Sadly, Covid restrictions meant that understandably some regulars were unable to make it last year but of those that did were all agreed that we felt safer at “Campech” than back in the UK. We did have bookings in Provence but made the decision to stay at Campech for the duration of our stay in France as we felt so safe there.” A & J

“On arrival at Campech, we were made to feel so welcome as usual, masks had to be worn if collecting bread, but Sue and George were always there masked up to bring it to the door if you forgot. The toilets as usual were spotlessly clean with hand sanitizer outside for you to use before going in. The taps on the freestanding water filling stations were regularly sanitized. When going up to the pool, sanitizer again was outside the gate for you to use before entering and the chairs and beds sanitized frequently. The beds were well spaced and notices reminding you to stay a safe distance and also limiting the numbers in the pool, though this was never an issue. Dining at the restaurant was always a pleasure along with the weekly quiz, plenty of social distancing on the patio, all the waiting on staff wore masks or shields, drinks from the bar could be ordered at the window and although the site was quieter in

numbers than usual the family atmosphere was still in evidence and each family group had their own table and distancing allowed for groups to chat whilst still observing the rules." J & D

"Life on site at Campech felt very safe - people were sensitive in keeping each other at a distance. The enormous care taken with regard to safety and extra cleaning because of covid was very reassuring - well done Sue, George and Team. We chose to only use the sanitaires once a day for a shower - we chose to use our own toilet and washing facilities otherwise. We felt quite comfortable eating at the restaurant in evenings - even on the rare occasion(s) when the weather forced us inside." M & C

"At Campech it was great, Sue and George had everything Covid safe,. We met up with some old friends, and were able to socialise at a safe distance in the bar and on the terrace. Meals excellent as always" C & R



Q. What were your experiences of the local area?

"We were impressed by the behaviour of staff and customers at Leclerc" J & J.

"As well as on the campsite, it was a pleasure to note that when visiting places in the area, people were observing the social distancing and mask wearing regulations everywhere. We felt safer than back in the UK. The golf was great too!" J & G

"Off the site when shopping the French seemed much better with masks than we were in the UK at that time and sanitizing was much the same as in supermarkets in the UK." J & D

"We only left the site once a week to go supermarket shopping. Sue advised that to go to the supermarket between noon and 2pm meant there would be few people in there - the French all at lunch - and this proved to be the case. We thought that Leclerc and Super U were both as safe as you could hope but we were less impressed with Lidl and only went there on the one occasion." M & C